



CREST FINSERV LIMITED

Data for month ending July 31, 2023

S N	Received form	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
	2	3	4	5	6	7		8
2	Directly from Investors	0	0	0	0	0	0	0
3	SEBI (SCORE)	0	0	0	0	0	0	0
4	Stock Exchanges	0	0	0	0	0	0	0
5	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2023	0	0	0	0
2	May 2023	0	0	0	0
3	June 2023	0	0	0	0
4	July 2023	0	0	0	0
5	August 2023	-	-	-	-
6	September 2023	-	-	-	-
7	October 2023	-	-	-	-
8	November 2023	-	-	-	-
9	December 2023	-	-	-	-
10	January 2024	-	-	-	-
11	February 2024	-	-	-	-
12	March 2024	-	-	-	-
	Grand Total	0	0	0	0

***includes complaints of previous months resolved in the current month**

****includes total complaints pending as on last day of the month**

^average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month



Trend of annual disposal of complaints

SN	Month	Carried forward from previous year	Received during the year	Resolved during the year**	Pending at the end of the year##
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22	0	0	0	0
6	2022-23	0	0	0	0
	Grand Total	0	0	0	0

**** Inclusive of complaints of previous years resolved in the current year.**

Inclusive of complaints pending as on the last day of the year.