



CREST FINSERV LIMITED

Data for month ending February 28, 2025

S N	Received form	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
2	Directly from Investors	0	0	0	0	0	0	0
3	SEBI (SCORE 2.0)	0	0	0	0	0	0	0
4	Stock Exchanges	0	0	0	0	0	0	0
5	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2024	0	0	0	0
2	May 2024	0	0	0	0
3	June 2024	0	0	0	0
4	July 2024	0	0	0	0
5	August 2024	0	0	0	0
6	September 2024	0	0	0	0
7	October 2024	0	0	0	0
8	November 2024	0	0	0	0
9	December 2024	0	0	0	0
10	January 2025	0	0	0	0
11	February 2025	0	0	0	0
12	March 2025	-	-	-	-
	Grand Total	0	0	0	0

***Includes complaints from previous months resolved in the current month.**

****Includes total complaints pending as on the last day of the month.**

^average resolution time is the sum total of the time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month



Trend of annual disposal of complaints

SN	Month	Carried forward from previous year	Received during the year	Resolved during the year**	Pending at the end of the year##
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0
3	2023-24	0	0	0	0
4	2024-25	0	0	0	-
	Grand Total	0	0	0	0

** Inclusive of complaints of previous years resolved in the current year.

Inclusive of complaints pending as on the last day of the year.