



CREST FINSERV LIMITED

Data for the month ending October 31, 2025

S N	Received form	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
2	Directly from Investors	0	0	0	0	0	0	0
3	SEBI (SCORE 2.0)	0	0	0	0	0	0	0
4	Stock Exchanges	0	0	0	0	0	0	0
5	Other Sources (if any)	0	0	0	0	0	0	0
	Grand Total	0	0	0	0	0	0	0

Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2025	0	0	0	0
2	May 2025	0	0	0	0
3	June 2025	0	0	0	0
4	July 2025	0	0	0	0
5	August 2025	0	0	0	0
6	September 2025	0	0	0	0
7	October 2025	0	0	0	0
8	November 2025	-	-	-	-
9	December 2025	-	-	-	-
10	January 2026	-	-	-	-
11	February 2026	-	-	-	-
12	March 2026	-	-	-	-
	Grand Total	0	0	0	0

***Includes complaints from previous months resolved in the current month.**

****Includes total complaints pending as on the last day of the month.**

^average resolution time is the sum total of the time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month



Trend of annual disposal of complaints

SN	Month	Carried forward from previous year	Received during the year	Resolved during the year**	Pending at the end of the year##
1	2022-23	0	0	0	0
2	2023-24	0	0	0	0
3	2024-25	0	0	0	0
4	2025-26	0	0	0	0
	Grand Total	0	0	0	0

**** Inclusive of complaints of previous years resolved in the current year.**

Inclusive of complaints pending as on the last day of the year.