



## CREST FINSERV LIMITED

### Data for month ending January 31, 2023

S N	Received form	Carried forward from previous month	Received during the month	Total Pending	Resolved *	Pending at the end of the month**		Average Resolution on time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
2	Directly from Investors	0	0	0	0	0	0	0
3	SEBI (SCORE)	0	0	0	0	0	0	0
4	Stock Exchanges	0	0	0	0	0	0	0
5	Other Sources (if any)	0	0	0	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

### Trend of monthly disposal of complaints

SN	Month	Carried forward from previous month	Received	Resolved*	Pending**
1	2	3	4	5	6
1	April 2022	0	0	0	0
2	May 2022	0	0	0	0
3	June 2022	0	0	0	0
4	July 2022	0	0	0	0
5	August 2022	0	0	0	0
6	September 2022	0	0	0	0
7	October 2022	0	0	0	0
8	November 2022	0	0	0	0
9	December 2022	0	0	0	0
10	January 2023	0	0	0	0
11	February 2023	-	-	-	-
12	March 2023	-	-	-	-
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

\*includes complaints of previous months resolved in the current month

\*\*includes total complaints pending as on last day of the month

^average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month



### Trend of annual disposal of complaints

SN	Month	Carried forward from previous year	Received during the year	Resolved during the year**	Pending at the end of the year##
1	2017-18	0	0	0	0
2	2018-19	0	0	0	0
3	2019-20	0	0	0	0
4	2020-21	0	0	0	0
5	2021-22 (as applicable)	0	0	0	0
	<b>Grand Total</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

**\*\* Inclusive of complaints of previous years resolved in the current year.**

**## Inclusive of complaints pending as on the last day of the year.**